

Message

From: Rupert Holloway [Rupert.Holloway@ottawa-lrt.ca]
Sent: 3/20/2019 11:16:58 AM
To: Matthew Slade [Matthew.Slade@ottawa-lrt.ca]; Allman, William [William.Allman@snclavalin.com]
Subject: FW: Ottawa LRT handover information
Attachments: WA Comments-Comprehensive List_AT (002)rh1.docx

fyi

From: Rupert Holloway
Sent: Wednesday, March 20, 2019 8:20 AM
To: Wilkinson, Jonathan <Jonathan.Wilkinson@snclavalin.com>
Subject: RE: Ottawa LRT handover information

J

Sorry for the slow response – please see my comments (in blue) under the RTM commentary (in red)- bottom line is :

We have supplied access to 90% of the critical documents (RTM have not accessed this information but that is not something I can mandate)

We have supplied 163 manuals for critical systems- of the critical manuals previously agreed with RTM we believe only 3 are outstanding

We have supplied access to 87% of the agreed spares.

So this document is very misleading and to me is emblematic of the “deny, justify, blame” culture that pervades within RTM. We (OLRTC) have a Handover Manager (William Allman) yet none of these issues are raised with him – instead they email Dale.

R

From: Wilkinson, Jonathan <Jonathan.Wilkinson@snclavalin.com>
Sent: Monday, March 04, 2019 3:12 PM
To: Rupert Holloway <Rupert.Holloway@ottawa-lrt.ca>
Subject: FW: Ottawa LRT handover information

Are we all good with this or do we need some assistance?

John

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From: Clarke, Dale
Sent: March 4, 2019 3:10 PM
To: Wilkinson, Jonathan
Subject: Ottawa LRT handover information

John,

I'm sure you're aware of this but our RTM team is concerned about the amount of information required to be handed over and reviewed prior to RASD and which is still outstanding. Attached is a summary note that highlights the main points. Just FYI as I know the teams are working to resolve but lots to do and could impact our ability to ramp up operationally.

Dale