

Message

From: Palmer, Mike [Mike.Palmer@parsons.com]
Sent: 11/6/2019 12:47:16 PM
To: Hulse, Jonathan [Jonathan.Hulse@parsons.com]; Halasz, Charles [Charles.Halasz@parsons.com]
Subject: RE: OCTranspo news

Sorry – just spoken to him but hadn't seen this message.

By chance today is the BIG day with the Transit Commission. Michael and Manconi have been busy prepping for it which may explain his silence.

Richard did say that Glen continues to help around the schedule. (I'm not sure what) but that's it really.

Most of the folk from stage 2 have been pulled back to help and Richard is currently doing both.

Some of the comments he made which are interesting included:

- Joel -the OCC manager says the system is still fragile and when they do have a good day, it's more by luck than judgement
- They are up to 14 trains in service (one short)
- The doors are a bit of a mystery as the door is in service all over the world without these issues being reported. It could be how they were installed but they would have sorted that already, cultural thing with passengers not used to sensitive door edges. (not sure if the Trillium trains have it or not).
- They are afraid that the snow and ice will cause disruption in their own right AND unmask more issues with the vehicles, switches etc
- Other issues include power, switches with Tunneys and Blair as terminals taking much of the hit. (predictably)

I'm still unsure whether they have a conflict free timetable, and Blair layout is just weird with the single slips and the distance the second one is from the platform. At Tunney's with the diamond being close to the platform, alternate arrivals and departures conflict if they use both platforms, and I'm sure they have the daily fun of people on the bridge running, missing a train and running to the other platform

Add slippery platforms (which will get worse)

Richard said he will need help with stage 2 – especially on issues likely to repeat from stage one and how they ensure it doesn't happen twice.

He did say that bringing in people is in Michael's gift and so who knows when and who!!

I wouldn't reach out today Jon -he's had one call. Also he said the commission meeting will attract a load of attention in the media and I think we should see what falls out of it!

It was worth the chat anyway

Mike

From: Hulse, Jonathan <Jonathan.Hulse@parsons.com>
Sent: Wednesday, November 6, 2019 12:11 PM
To: Palmer, Mike <Mike.Palmer@parsons.com>; Halasz, Charles <Charles.Halasz@parsons.com>
Subject: RE: OCTranspo news

OK, ask Richard if he wants to come to the Railway Club dinner

From: Palmer, Mike <Mike.Palmer@parsons.com>
Sent: Wednesday, November 6, 2019 9:06 AM
To: Hulse, Jonathan <Jonathan.Hulse@parsons.com>; Halasz, Charles <Charles.Halasz@parsons.com>
Subject: RE: OCTranspo news

So there is generally radio silence from the City. FOIs are not being responded to, no comments, and some previous commissioner CBC on why only 13 in service have gone unanswered.

Either they're talking to no-one, bout to blame us and others, or fighting to save their jobs.

Michael turned down an invite last year as well. Richard came but was in Toronto anyway for the IRSE conference

I am due to call Richard today – I texted him to say we weren't gonna be in Ottawa this week but that I wanted to catch up. I'll report back shortly

M

From: Hulse, Jonathan <Jonathan.Hulse@parsons.com>
Sent: Wednesday, November 6, 2019 11:47 AM
To: Halasz, Charles <Charles.Halasz@parsons.com>
Cc: Palmer, Mike <Mike.Palmer@parsons.com>
Subject: RE: OCTranspo news

Chuck,

I have been in discussion with Michael – see enclosed. Michael has now gone silent on me and is not returning my calls. Except that he wont be coming to the Railway Club dinner.

Regards,
Jon

From: Halasz, Charles <Charles.Halasz@parsons.com>
Sent: Wednesday, November 6, 2019 8:19 AM
To: Hulse, Jonathan <Jonathan.Hulse@parsons.com>
Cc: Palmer, Mike <Mike.Palmer@parsons.com>
Subject: FW: OCTranspo news

Jon,
Mike, Cathy and I had dinner last night and the topic of OLRT trouble came up. Cathy suggested that you give Mike Morgan or Richard Holder a call to offer help. The offer would be open ended and based on their pain points that would be determined during the call, but could include:

Operations support: Failure management, OCC support, other topics: Staff: Tom Fodor, Mike Palmer, Glen McCurdy
Systems support: signaling, power, reviews. Staff: Jon Hulse, Tom Fodor, others (Dave Keevil?).
Other suggestions?

Let me know what you think. We'd need to reach out quickly (either you or Mike).
Thanks,
Chuck.

From: Palmer, Mike <Mike.Palmer@parsons.com>
Sent: Wednesday, November 6, 2019 10:49 AM

To: Halasz, Charles <Charles.Halasz@parsons.com>; Wilson, Cathy <Cathy.Wilson@parsons.com>
Subject: FW: OTranspo news

Our Kingston Reporter (currently found in Chicago) sent me this earlier

Not great reading and certainly not sustainable. And this is before the snow and Ice!!

M

From: McCurdy, Glen <Glen.McCurdy@parsons.com>
Sent: Wednesday, November 6, 2019 10:37 AM
To: Palmer, Mike <Mike.Palmer@parsons.com>; Hulse, Jonathan <Jonathan.Hulse@parsons.com>
Subject: OTranspo news

<https://www.cbc.ca/news/canada/ottawa/ottawa-otrain-problem-issue-graph-numbers-1.5348331>

operations report by the numbers..

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