

Message

From: Manconi, John [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=824A197765144D11AF270030AC3D5242-MANCONIJO]
Sent: 8/12/2019 10:34:18 AM
To: Begin, Jocelyne [Jocelyne.Begin@ottawa.ca]; Hopkins, Jim [jim.hopkins@ottawa.ca]; Charter, Troy [Troy.Charter@ottawa.ca]; Scrimgeour, Pat [Pat.Scrimgeour@ottawa.ca]; MacEwen, Kimberly [Kimberly.MacEwen@ottawa.ca]; Prendergast, Thomas [Thomas.Prendergast@stvinc.com]; Joseph F. North - Rail Pros (joe.north@railpros.com) [joe.north@railpros.com]; Larry Gaul (Lawrence.Gaul@stvinc.com) [lawrence.gaul@stvinc.com]; P. E. Scott A. Krieger - STV Incorporated (SCOTT.KRIEGER@stvinc.com) [scott.krieger@stvinc.com]; Brinkmann, Chris [Chris.Brinkmann@ottawa.ca]
Subject: Fwd: Alstom/RTG Update

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From: Gravel, Mathieu <Mathieu.Gravel@ottawa.ca>
Sent: Monday, August 12, 2019 10:27:58 AM
To: Manconi, John <John.Manconi@ottawa.ca>
Cc: Arpin, Serge <Serge.Arpın@ottawa.ca>; Kanellakos, Steve <Steve.Kanellakos@ottawa.ca>; Box, Steve <Steve.Box@ottawa.ca>; Hubley, Allan <Allan.Hubley@ottawa.ca>; Begin, Jocelyne <Jocelyne.Begin@ottawa.ca>
Subject: RE: Alstom/RTG Update

Call with Alstom CEO went very well. He is committed to the plan and resourcing his team has agreed to. He is also committed to maintaining this resourcing plan in the months following the launch, as he recognizes "we have no other choice but to ensure this system launch is a success".

Reminded him of importance of this week, and that he hopes we can get to 12 days by Friday, so they don't incur an RSA penalty.

Mayor thanked Alstom for deploying resources quickly last week and congratulated him on the last few days.

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Sent from my iPhone

Begin forwarded message:

From: Manconi, John
Sent: Friday, August 9, 2019 7:20:02 PM
To: Arpin, Serge <Serge.Arpın@ottawa.ca>; Gravel, Mathieu <Mathieu.Gravel@ottawa.ca>; Kanellakos, Steve <Steve.Kanellakos@ottawa.ca>; Box, Steve <Steve.Box@ottawa.ca>; Hubley, Allan <Allan.Hubley@ottawa.ca>
Cc: Begin, Jocelyne <Jocelyne.Begin@ottawa.ca>
Subject: Re: Alstom/RTG Update

Resending as it appears to be an email system error

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From: Manconi, John
Sent: Friday, August 9, 2019 5:36:40 PM

To: Arpin, Serge <Serge.Arpin@ottawa.ca>; Gravel, Mathieu <Mathieu.Gravel@ottawa.ca>; Kanellakos, Steve <Steve.Kanellakos@ottawa.ca>; Box, Steve <Steve.Box@ottawa.ca>; Hubley, Allan <Allan.Hubley@ottawa.ca>
Cc: Begin, Jocelyne <Jocelyne.Begin@ottawa.ca>
Subject: Alstom/RTG Update

Here is the update from the numerous meetings we had with RTG/Alstom and RTM. Matt the messaging to the mayor is this email for his call with the CEO of Alstom.

I am happy to advise that RTG/RTM has taken our advice and increased resources across the board. Today you are already seeing significant improvements by the action taken. Here is what Alstom has committed and has already begun. I would use this for the discussion with the CEO and ask him to confirm that he is fully supportive of this plan and the resourcing that has been put forward. Note we think this is a major step forward and we have already started to see the positive results and should see very significant improvements.

1. Technicians on Trains - Increasing vehicle technicians (those that trouble shoot issue on vehicles that are in service). Going from 2 to 10 – have already started. This provides 5 per shift 3 at key locations and 2 riding trains.
2. Vehicle repair technicians – adding 4 additional technicians
3. Support staff for Supervisions so that they can focus on execution of work and not doing paper work etc – increasing by 3
4. Addition of one Fleet manager
5. Adding the Director of Engineering from Hornell, NY State. Is on route. This will provide immediate senior engineering expertise
6. Support for key suppliers overseas – Have secured immediate response for support from overseas suppliers

Resources have already started to arrive and timing on some are dependent clearing customs. Resources are coming from Toronto, Boston, Washington and Hornell.

Overall a very good plan. My message to CEO of Alstom from the Mayor again is he should confirm they are committed, thank them for stepping up and remind them of the importance of this week, the project and the pressure we are all under.

John Manconi

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