

Message

From: Manconi, John [John.Manconi@ottawa.ca]
Sent: 5/8/2019 10:26:33 AM
To: Begin, Jocelyne [Jocelyne.Begin@ottawa.ca]
Subject: FW: Concerned

Sent with BlackBerry Work
(www.blackberry.com)

From: Prendergast, Thomas F. <Thomas.Prendergast@stvinc.com>
Date: Wednesday, May 08, 2019, 9:49 AM
To: Manconi, John <John.Manconi@ottawa.ca>
Subject: Re: Concerned

CAUTION: This email originated from an External Sender. Please do not click links or open attachments unless you recognize the source.

ATTENTION : Ce courriel provient d'un expéditeur externe. Ne cliquez sur aucun lien et n'ouvrez pas de pièce jointe, excepté si vous connaissez l'expéditeur.

John -

In my opinion, RTG is totally consumed with achieving Substantial Completion (SC) and then RSA. And I am willing to bet that a significant part of their SC efforts are aimed at establishing blame on Alstom for RTG not achieving RSA on time. Those very different and likely divergent priorities get in the way of RTG/RTM establishing, nurturing and solidifying their relationship with OC Transpo. It is possible (very likely?) that you won't be able to get to the point where the relationship becomes positive and grows until after you get past SC and RSA. And until you reach "critical mass" on the SC/RSA issue efforts to address will be met with some level of opposition and lack of commitment.

Tom Prendergast

Sent from my iPad

On May 8, 2019, at 9:14 AM, Manconi, John <John.Manconi@ottawa.ca> wrote:

****This e-mail is from outside STV****

Yes. I am stepping back and taking all this in and thinking. We are not congruent with RTG/RTM and I need to think about what to do about it.

Sent with BlackBerry Work
(www.blackberry.com)

From: Prendergast, Thomas F. <Thomas.Prendergast@stvinc.com>
Date: Wednesday, May 08, 2019, 9:08 AM
To: Manconi, John <John.Manconi@ottawa.ca>
Cc: Morgan, Michael (Transit) <michael.j.morgan@ottawa.ca>, Begin, Jocelyne <Jocelyne.Begin@ottawa.ca>, Hopkins, Jim <jim.hopkins@ottawa.ca>, Charter, Troy <Troy.Charter@ottawa.ca>, Gaul, Larry <Lawrence.Gaul@stvinc.com>, Joe North (Joseph.North@aecom.com) <Joseph.North@aecom.com>, Dwyer, Brian P. <Brian.Dwyer@stvinc.com>
Subject: Re: Concerned

CAUTION: This email originated from an External Sender. Please do not click links or open attachments unless you recognize the source.

ATTENTION : Ce courriel provient d'un expéditeur externe. Ne cliquez sur aucun lien et n'ouvrez pas de pièce jointe, excepté si vous connaissez l'expéditeur.

John -

First of all, I was a bit too "light and easy" in my initial e-mail on this incident. Brian has the far better tone and content in his response. The total lack of communication regarding what occurred and its impact is truly appalling as Brian has stated. To begin with OC Transpo "owns" the rolling stock and you belong knowing anything that happens to any of the vehicles. Second, to say that it was limited to property damage is utterly crazy given the ownership issue and the impact it will have on vehicle availability.

Tom Prendergast

Sent from my iPad

On May 7, 2019, at 8:03 PM, Manconi, John <John.Manconi@ottawa.ca> wrote:

****This e-mail is from outside STV****

See response

Sent with BlackBerry Work
(www.blackberry.com)

From: Manconi, John <John.Manconi@ottawa.ca>
Date: Tuesday, May 07, 2019, 7:59 PM
To: Peter Lauch <peter.lauch@rideautransitgroup.ca>
Cc: Claude Jacob <Claude.jacob@rtmgrp.ca>, Rupert Holloway <Rupert.Holloway@ottawa-lrt.ca>
Subject: RE: Concerned

Thank you. Reporting processes must be tightened up as I know we are all committed to operating a safe railroad. I will ask my staff to engage with your team for a full debrief.

Thanks

Sent with BlackBerry Work
(www.blackberry.com)

From: Peter Lauch <peter.lauch@rideautransitgroup.ca>
Date: Tuesday, May 07, 2019, 7:57 PM
To: Manconi, John <John.Manconi@ottawa.ca>
Cc: Claude Jacob <Claude.jacob@rtmgrp.ca>, Rupert Holloway <Rupert.Holloway@ottawa-lrt.ca>
Subject: RE: Concerned

CAUTION: This email originated from an External Sender. Please do not click links or open attachments unless you recognize the source.

ATTENTION : Ce courriel provient d'un expéditeur externe. Ne cliquez sur aucun lien et n'ouvrez pas de pièce jointe, excepté si vous connaissez l'expéditeur.

John,

Apologies. See attached. Occurred around 7:00 PM last night. In brief, an attempt was made to couple two LRVs without the coupler being extended on one of them. The ensuing connection caused damage to both LRVs. We are waiting on Alstom for a repair timeline but in the meantime here is the preliminary report they issued to RTM this afternoon and the OLRTC Report.

This fell between the RTG team members – I assumed we had advised OCT - it is a property damage only, no one was injured so it didn't escalate through that route obviously.

Clearly a failure on our part to immediately advise the client, so we will revisit our notification strategy as part of the investigation and provide you with a full report including the measures in place to ensure it does not happen again. In the meantime we've also asked Alstom to improve their process (use of walk around checklist prior to commencing coupling).

As soon as we have any update from Alstom regarding schedule we will communicate with you and your team.

Peter

Peter Lauch, P. Eng.

CEO | Rideau Transit Group GP | +1-613-790-1554

From: Manconi, John [<mailto:John.Manconi@ottawa.ca>]

Sent: May 7, 2019 7:22 PM

To: Peter Lauch <peter.lauch@rideautransitgroup.ca>; Claude Jacob <Claude.jacob@rtmgrp.ca>

Subject: Concerned

Gentlemen. Late this evening I heard there was an incident in the MSF involving a collision between two vehicles. Can I please know what the incident was and why we were not immediately notified? I can tell you my staff and I are at a total loss on why we are finding out about this so late after the fact. Please confirm what exactly occurred and why we were not notified immediately? Apparently two trains are damaged?

Sent with BlackBerry Work
(www.blackberry.com)

Redesigned and rebuilt: visit our new website at www.stvinc.com



The information contained in this electronic message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are informed that any dissemination, copying or disclosure of the material contained herein, in whole or in part, is strictly prohibited. If you have received this transmission in error, please notify STV and purge this message.